



Traceability and Compliance with op5 LogServer

Tanum Municipality needed to simplify its processes for troubleshooting and to comply with new regulations for traceability. With op5 LogServer they achieved both.

“Now we use op5 LogServer we save a lot of time troubleshooting and it is much easier to trace errors”, says Tommy Karlsson, the IT Engineer responsible for Tanum Municipality’s network and servers. Mr Karlsson continues, “In addition to allowing centralized storing, op5 LogServer has simplified our troubleshooting. Finding errors in complex systems and processes is difficult. With op5 LogServer we can trace the eventlogs chronologically, regardless of differences in time, OS (Operating System) or application. For example it is now easier for us to trace “lost” email messages as we can follow a specific email along its entire path”.

Compliance and traceability with op5 LogServer

Companies are facing a growing number of industry and governmental regulations. To comply with regulations such as PCI, BITS, SOX you must have in place procedures and processes that protect customer information and other sensitive data held by the IT infrastructure. Manual processes do not provide a long-term cost-effective solution. To comply with these regulations it is necessary to:

1. Gather all of the company’s logs, e.g. applications, firewalls, infrastructure, etc. together in a common secure database.
2. Compile this information for different purposes.
3. Create different reports according to purpose.
4. Archive the log data over time.

The first step in fulfilling traceability requirements is to begin storing the organisation’s logs, in a secure, central database. Once the information is stored in one place and structured in an optimised, sorted database, it can easily be used to create reports for various purposes.

Quick facts

Geography: Tanum is located in north Bohus county and has approx. 12,000 inhabitants

Requirement: A tool for easy and effective error tracing. Help to comply with traceability requirements

Solution: op5 LogServer for centralised log archiving

Results: Tanum Municipality now has an easy to use and cost effective system for handling logs.