



## Crosskey Banking Solutions opts for op5 system monitoring!

Crosskey develops modern banking systems for small and medium banks. Crosskey started as a part of Ålandsbanken and have more than 25 years of experience of working with system development. In November of 2004 Crosskey became a fully owned daughter company of Ålandsbanken. Together they have more than 87 years of experience in the fields of banking and finance. Their experience means they know the specific demands that the bank and its customers will place on the system's security, accessibility, flexibility and capacity.

Crosskey delivers cost-effective, state of the art banking systems, including internet banking systems which place extremely high demands on security, accessibility and cost-effectiveness.

op5's business idea is to offer its customers user-friendly, cost-effective and functional products in the field of IT flows. By using op5 Monitor, Crosskey can easily get an overview of the entire system, all through a user-friendly web interface.

### Clear cost benefits

"We used to have a large and complex system that incurred high costs", says Patrik Westergård, responsible for the technical monitoring across all of Crosskey Banking Solutions' platforms. "We were completely dependent on their consultants and Customer Support Department. When it was time to upgrade the system we interviewed several companies that were already using op5 products and the results were very satisfying. As opposed to traditional monitoring applications, we felt that by choosing op5 Monitor and op5 Statistics we were able to get better value for money", states Patrik.

### Access to source code

As op5 products are developed based on several open source projects, Crosskey has access to the programming code, which gives them the ability to add or modify functions for their own operations without the need for special tools or access to specialised knowledge. This means that solutions are not only quickly and efficiently implemented, but are tailored to the customer. By adding user-friendliness, functions and full support and responsibility as well as new releases, op5 is able to deliver a total system that is very competitive compared to the classic "closed" systems.

### Quick facts

**Company:** Crosskey Banking Solutions

**Industry:** Banking and finance software products

**Office:** Headquarters in Mariehamn, Åland

**Requirement:** Cost-effective monitoring allowing Crosskey to provide high levels of security and access for its customers.

**Solution:** op5 Monitor and op5 Statistics for monitoring and detailed analyses.

**Result:** Crosskey Banking Solutions now has a cost-effective and reliable system of which they are in full control, making it very secure and even more robust.